

Centralized housing program administration for homelessness response systems

Padmission Journey is the first platform built exclusively for the management and administration of homeless housing assistance programs. Journey enables consistency, compliance, and operational efficiency to optimize housing assistance.

WHY JOURNEY

One system, fewer headaches

Everything required to run housing programs — cleanly, consistently, at scale. No spreadsheets, no disconnected tools.

Workflows that work

Standardized processes that cut staff burden and speed time-to-housing, from intake to exit.

Compliance without stress

Meets HUD and local requirements by default, with audit trails that stand up to monitoring.

Clarity in real time

Live operational and financial visibility, so leaders manage proactively — not after the fact.

Funding that plays nicely

Manage braided funding streams without losing control, eligibility clarity, or fiscal accountability.

JOURNEY FEATURES SUMMARY

Households & assisted tenancy

- Household demographics, income, assets, expenses
- Referral, eligibility, and enrollment tracking
- Housing search and Request for Tenancy Approval workflows
- Utility Allowance schedule management and calculations
- Rent reasonableness module with custom scoring
- HQS and NSPIRE inspections, with a native mobile inspections app
- Tenancy Actions to create and update assisted tenancies
- Tenancy action and transaction review for quality control
- Rent calculation worksheets
- High visibility of HAP, URP, and other payments
- Lease term tracking — initial and renewal leases
- Document generation and file management with e-signatures

Properties, owners & units

- Properties with owner and/or management companies
- Multiple payment account methods for property payees
- Landlord portal for property owners and managers
- Fixed unit inventory tracked through master contracts
- Utility company and vendor management

Financial, accounting & grants

- Grant terms and budgets, eligible expenses, projects and subprojects
- Supports multiple bank accounts
- HAP, URP, security deposits, and any eligible housing expense type
- ACH and checks with payment itemization reports
- Monthly HAP and URP review, approval, and processing
- Payment holds management and tracking

Other system features

- User management, granular permissions and roles
- Import and export center for all data models
- HUD Fair Market Rent schedule management
- Utility Allowance schedule management
- Custom document templates and file management
- Custom fields and custom reports
- Knowledge Base and support ticket system

PROGRAMS & MODELS SUPPORTED

- Permanent Supportive Housing
- Rapid Rehousing and time-limited subsidies
- Supportive Services for Veteran Families
- Mainstream and Housing Choice Vouchers
- Flexible funding and problem-solving funds
- Shallow subsidies and custom local programs
- Shared Housing

PRICING

ALL-IN PRICING

Every feature

[tiered by households assisted]

Pricing is all-in and includes every feature — we don't modularize features or services at added cost. Tiers are based on the number of households assisted, and include:

- Unlimited users, data, documents, media, and emails
- Implementation: standard configuration, setup, data migration and validation, and training

NEXT STEPS

- 1 Schedule a Journey demo and consultation
- 2 Complete the Journey prospect questionnaire
- 3 Receive a custom quote